

**University Housing Residential Dining  
Advisory Committee  
Tuesday September 29, 2009  
Burge PDR, 7:00pm**

**Agenda:**

1. Welcome & Introduction of everyone including new members, confirm contact information. **Fred & Ming, welcomed new and returning members of the committee and initiated introductions.**
2. Food sampling. **Barry, provided fruit and cheese snacks as well as 3 varieties of cheese sticks, Spinach, Spicy Bean, and Salsa. Committee liked all 3, especially the Spinach and Bean samples.**
3. Advisory committee goals/objectives/Review previous years accomplishments. **Fred, passed out and reviewed committee goals and highlighted accomplishments and initiatives from last year.**
4. Schedule for the year: **Fred, reviewed draft calendar for the year, pointing out next 2 meetings will both be held at Hillcrest and commenting on the year end appreciation dinner.**
  - Oct. 13, Hillcrest
  - Nov. 17, Hillcrest,
  - No meeting in Dec.
  - Jan. 19, Burge
  - Feb. 16, Hillcrest
  - March 23, Burge
  - April 20, Hillcrest, Committee appreciation dinner
5. ACUHO external review, **Greg, described what the review is and the benefits we hope to realize from it. Housing Dirs. From Illinois, Appalachian State, UW-Whitewater will be conducting the survey. Members of the Committee will be invited to attend a dinner with the reviewers on Monday, Nov. 16, at 5:30 in Burge Private Dining room. Ming will let Greg know which 4 Committee members will be attending. On Tuesday, Nov. dinner will be provided at 5:30 in Hillcrest where 6-8 Burge and Hillcrest student dining employees will be invited to attend.**
6. EBI survey, **Greg, touched on the results and will provide details as an attachment to the meeting notes.**
7. Mystery Shopper, **Greg, explained what the program is and how it will work, explained this was an initiate from last year's Committee that will be implemented within the next several weeks. Program information will be attached to meeting notes for the Committee to review.**

8. Additional Discussion:

- a. Jamaican Jerk, very good.
  - b. New Pink Vodka sauce not as good as last year's.
  - c. Question asked re: other alternative "milk" beverages. Fred and Barry will research product availability and cost and report back to the Committee at the next meeting.
  - d. Possible to separate vegetables from meat at Burge, similar to Hillcrest? Burge staff will review and report back to the Committee.
  - e. Trayless or not to Trayless? Discussion relating to previous experiences indicating a significant lack of student support. Greg indicating Dining's willingness to go Trayless but stressed in order to be successful this had to be a student backed and supported initiative. Ryan stated South Dakota State had been able to reduce board plans by as much as \$100. Several Committee members doubted that financial incentives alone would produce appropriate "buy-in" from students. Larger plates, more small bowls and plates more widely distributed within the Market Places, and "Express" lines for "2nds" were suggested as non-monetary incentives. Greg will share informative articles originally published in "On-Campus Hospitality.
  - f. Question raised re: "Meatless Monday", basically tabled until next month's meeting.
9. Upcoming Special Events, from Lisa:
- a. Oct. 9, Homecoming Dinner, Burge & Hillcrest
  - b. Oct. 16, Apple Harvest featured Menu, Burge
  - c. Nov. 6, Candlelight Dinner, Burge & Hillcrest
  - d. Nov. 8, Harvest Dinner, Burge & Hillcrest

**Next meeting: Tuesday October 13, 2009 7:00PM Hillcrest PDR**

- Food Sampling
- Sunday Service-Recommendation by Oct. 28 to Von
- Meatless Monday
- Survey Monkey
- Trayless
- EBI