

University Housing & Dining Job Description

Title: Resident Assistant (RA)

UI REACH Resident Assistant

UI REACH is a comprehensive transition program for students ages 18-25 years old with intellectual, cognitive and learning disabilities. UI REACH offers an integrated college experience in the Burge and Stanley Hall communities. With support from UI REACH staff, students improve their daily living skills, get involved in campus life, engage in courses, complete an internship, and interact with their undergraduate peers. Upon completion students receive a two, three, or four-year certificate

Basic Function and Responsibility

Resident Assistants serve in a required live-in position to assist in the day-to-day operations and develop welcoming communities for residents of a specific residence hall. This is a 10-month position from August 6, 2025 – May 17, 2026, and requires an average of 20-hours a week. Hours will vary and include night and weekend hours. Due to RA positions being one-year academic appointments, current RAs must reapply each academic year to be considered again for an RA position.

Duties and Responsibilities

Community and Individual Development

- Create and maintain a supportive and welcoming environment for all residents.
 - Get to know residents and build rapport individually and as a group.
 - Be available and visibly present to residents.
 - Regularly interact with the floor community, in person and/or virtually.
 - Maintain an atmosphere conducive to academic focus, self-discipline, and student success.
- Demonstrate a commitment to individual student and community success
 - Plan and implement regular community building socials within the floor communities to build relationships and promote inclusion among all residents of the floor. '
 - Maintain regular contact with all residents in the community through one-on-one interactions and community-wide communication.
 - Facilitate the roommate agreement process by assisting residents in completing agreements, mediate roommate conflicts.
- Stay informed of resident concerns, serve as an advocate, and report concerns to a supervisor in a timely manner. Appropriately refer students to university resources that will support their success.
- Encourage residents to respect the rights of others and approach one another with concerns.
- Mediate conflicts and assist with conflict resolution within the residence hall community.
- Be knowledgeable of and follow University and departmental policies and procedures; help residents to understand these policies and procedures.

Commitment to Belonging, Engagement, and Empowerment:

- Support the University, University Housing & Dining Inclusive Community Statement, and UI REACH Program expectations on inclusive communities by educating residents on these policies and expectations
- Always conduct yourself in an honest, conscientious, and ethical manner showing respect for persons of all backgrounds, races, sexual or affectional orientation, gender identity, religion, abilities, etc.
- Advocate for students within the Residence Halls and refer appropriate resources.
- Appropriately confront and/or report students who are not showing respect for all people.
- Actively engage and further educate yourself in topics related to belonging, engagement, and empowerment.

Decision Making and Critical Thinking

- Support and communicate University of Iowa, University Housing and Dining, and UI REACH policies

- and procedures; appropriately confront and document policy violations.
- Assist residents in concerns that may arise and provide referrals to resources when appropriate.
- Participate in the on-call duty rotation, primarily evenings and weekends, for UI REACH communities.
 - Be able to effectively respond to emergencies, facility issues and safety concerns.
- Effectively manage time to meet deadlines and proactively ask for help and advocate for yourself.

Interpersonal Skills and Leadership

- Promote a welcoming environment that encourages personal development and academic growth.
- Empower residents to make healthy decisions in all aspects of wellness by being a resource and a role model.
- Develop and maintain appropriate personal connections with residents utilizing early intervention tools.
- Communicate effectively and create collaborative and positive relationships with campus and community partners, staff within University Housing & Dining, UI REACH staff, and residents

Administrative Duties

- Complete job tasks and assignments thoroughly, appropriately, and by deadlines.
- Be punctual and prepared for all weekly staff meetings, meetings with supervisor, training, in-services, annual performance evaluation and other departmental communication.
- Be present and assist with UI REACH move-in and orientation in August and closing the building at semester and extended break periods.
- Assist in recruitment and selection of new UI REACH RAs.
- Implement special policies and protocols that come up as needed (example: in past years RAs had to implement COVID-19 isolation and quarantine housing protocols).

Supervision Received

General supervision is received from the UI REACH Student Life team, Hall Coordinator, Assistant Hall Coordinator, or other designated officials.

Compensation and Housing

- Single room in residence hall as assigned.
- Stipend of \$5,000 prorated over a 10-month employment period, plus meal plan, and \$100 Hawkeye Dollars per semester.

Demonstrate the following Knowledge and Skills:

- Effective communication and organization skills.
- Understanding of and commitment to effectively work with a diverse population and adjusting to challenging situations.
- Reasonable experience in using computers; including Word, Excel, and e-mail.
- Ability to show responsibility for own time-management.
- Willingness to grow and learn.
- Ability to establish and maintain effective student and staff relationships.
- Awareness and commitment to the mission of University Housing & Dining and UI REACH.

Qualifications and Requirements

- Must be a current University of Iowa full-time student.
- Attend mandatory pre-fall training (dates will be between August 7 – August 16, 2025) and winter training (dates will be between January 15 - 17, 2026).
- Attend ongoing training such in-halls & compliances, and professional development sessions

offered through in-services.

- RAs are required to work during Opening Week and On Iowa! (August 17 – August 25, 2025)
- Must be in good conduct standing with the University.
- Must be enrolled in at least 12 credits during the fall 2025 and spring 2026 semesters.
- At the time of employment have an overall cumulative grade point average (GPA) of 2.5.
- Must maintain a minimum cumulative GPA of 2.5 each semester during the term of employment.
 - For each semester of employment, RAs must achieve a minimum of 2.0 semester GPA and pass 70% of all credits attempted each semester.
- Employment is for an entire academic year, single semester employment (due to study abroad, student teaching, early graduation, etc.) is not available.
 - This means that Resident Assistants cannot student teach at the same time as employed as an RA.
 - Continued employment is contingent upon performance evaluations conducted throughout the academic year.
- May be involved in up to ten (10) hours of additional involvement (on or off campus) with supervisor approval.
- Resident Assistants cannot serve concurrently as a member of the Undergraduate Student Government Cabinet, including Speaker and Speaker Pro Tempore, for the 2025-2026 academic year.
- Your financial aid package can be affected if hired as an RA, and it is your responsibility to contact the office of Financial Aid to learn how your financial aid may be impacted.
- Must successfully complete a criminal background check.

The University of Iowa is an equal opportunity/affirmative action employer. All qualified applicants are encouraged to apply and will receive consideration for employment free from discrimination on the basis of race, creed, color, national origin, age, sex, pregnancy, sexual orientation, gender identity, genetic information, religion, associational preference, status as a qualified individual with a disability, or a status as a protected veteran.