

# OFF-CAMPUS LAUNDRY SERVICE FOR RESIDENTS IN ISOLATION OR QUARANTINE

University Housing and Dining is able to help students in isolation or quarantine residence hall spaces get laundry done by utilizing the off-campus laundry service, Varsity Cleaners. This is a process reserved only for students in isolation or quarantine. Laundry will be picked up and/or returned on **Mondays, Wednesdays, and Fridays**. The rate is **\$2 per pound** of laundry. This charge will appear on your university bill.

If you would like to utilize the off-campus laundry service, please follow these steps:

1. Call 319-335-2295 from 8:00 a.m. - 5:00 p.m., Monday - Friday, and leave the following information as a voice mail:
  - a. Name
  - b. ID Number
  - c. Current residence hall and room number
  - d. Cell phone number to contact
  - e. Request to get laundry done and the amount laundry you have
2. A staff member will call you back to coordinate details (e.g. pick up time).
3. Prepare your laundry for pick up.
  - a. Place laundry into bags. Use several bags if you would like them to be washed separately.
  - b. Label the laundry with your name, ID Number, and current room number.
4. Place laundry outside of your door for staff to pick up.
5. Clean laundry will be delivered to your room during meal deliveries.